

# IMS Crime Wizard overview

**IMS (Information Management System) is an integrated Crime, Intelligence & Property Management system developed for the police by ABM, one of the UK's leading providers of software solutions and services to the Public and Private Sector.**

**IMS Crime Wizard** delivers unprecedented levels of operational efficiency to police forces utilising IMS. IMS Crime Wizard simplifies the data entry process for users by guiding them through the crime input process ensuring that correct recording procedures are followed, high quality data is inputted and efficiency (through diminished "re-keying") is greatly increased.

IMS Crime Wizard delivers significant time savings of between 30-60% on previous crime recording systems. Recording speeds are even further reduced when Crime Wizard is integrated with the Force's Command and Control system(s).

Testing scenarios have found crime input times to be reduced as follows:

	Basic Crime	Full Crime
Estimated completion time with Crime Wizard	60 seconds	7 minutes
Estimated completion time without Crime Wizard	90 seconds	17 minutes

## Benefits

- Make best use of time and resources by interfacing with Command & Control - remove the need for duplicate data entry and allow call handlers to report a crime directly from the Command & Control system
- Provide a single point of contact for members of the public when reporting a crime
- Make sure that all necessary details are recorded - reduce the need for subsequent calls to get further information
- Reduce training requirements - intuitive screen layout designed to make the process as easy as possible

## Enhanced Wizard and Flow Builder

The Enhanced Wizard and Flow Builder offer additional functionality and benefits, particularly with regard to creating custom workflows to meet individual departments' needs or strategic objectives:

**Advanced Wizard**—Supports a two-tiered approach to crime recording (as recommended by the Flanagan Report) allowing short crime forms for standard local crimes and more detailed options for serious crimes. This results in further time savings and facilitates an approach which is more proportional to the individual crime.

**Flow Builder**—An interactive and graphical tool to make it easy to design and edit workflows. Any number of workflows can be created to account for the number of different user roles that groups or individuals may have within the law enforcement organisation. This has a number of useful applications including the ability to design different forms or workflows aimed to get specific strategic information from different units. Benefit from greater control and enforcement of policies and guidelines.

## product overview



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